



KEN KAWALL
Chief Information Officer, Labour and Transportation Cluster

Ken Kawall has been Chief Information Officer of the Labour and Transportation I&IT Cluster for just over three years. He is a visionary, people-oriented leader with over 20 years of business experience including a unique combination of expertise in Technology, Operations, Financial, and Marketing management.

Building best in class service organizations is Ken's area of expertise. For the past fifteen years he's honed a competitive advantage by elevating service quality for a number of different customer facing organizations, including financial services, regulated utilities, newspapers and logistics organizations. The key to these successes has been focusing on people and processes, developing a clear and easy to understand vision, maintaining a customer-focused perspective, rallying both stakeholders and staff around that vision and flawless execution of plans.

As a leader Ken understands the power of working cooperatively towards a greater goal. "I have seen how the whole can become greater than the sum of its parts and I've witnessed how ordinary people can achieve extraordinary results given the right leadership".

Ken's open supportive and mentoring management style has been critical to repeated success in building high performing teams and in delivering complex, high quality solutions. He is a leader who genuinely believes in people and seeks win/win situations using influence rather than imperatives to build relationships with key constituents.

As a former CEO and colleague noted, "Ken's leadership is characterized by constantly taking the initiative to find the best path and then working effectively to bring others along with him."

Ken has held Senior Technology and Operational roles in a variety of companies including Scotiabank, Hospitals of Ontario Pension Plan, Union Gas, TransCanada Pipelines and The CUMIS Group.

Ken is also heavily involved in his community as President of the Oakville Arts Council and as a representative on the Town's Cultural Advisory Committee. He has also been involved with a local historical society, the local multicultural arts festival and has been a cub leader.

Ken holds a Master of Business Administration from the University of Western Ontario and an Honours Bachelor of Mathematics in Computer Science from the University of Waterloo. Ken is also a Certified Management Accountant.