

## David Nicholl



Title	Bio
<p>Corporate Chief Information Officer, Office of the Corporate Chief Information Officer, Treasury Board Secretariat</p>	<p>David Nicholl was appointed Corporate Chief Information Officer on November 26, 2008, with a mandate to provide corporate I+IT leadership to the Government of Ontario. Within the Treasury Board Secretariat, David is responsible for the I+IT organization, which provides the Government of Ontario with business solutions that support ministry priorities, and with strategic advice and leadership on the effective use of information and information technology.</p> <p>As Corporate Chief Information Officer, David heads a community of more than 4,500 talented professionals who deliver I+IT services to the Ontario Public Service (OPS) and to the people of Ontario. This ensures the security and integrity of all systems and networks, enables the OPS to provide modern and efficient services for the public, and helps to uphold the OPS' responsibility to protect privacy and encourage transparency.</p> <p>Prior to David becoming the CCIO, he was the Corporate Chief of the government's newly formed Infrastructure Technology Services (ITS) organization. He was responsible for leading the organization, determining its business and service delivery model, and implementing key infrastructure consolidation projects. Prior to joining ITS, David was the Chief Information Officer for the Transportation cluster.</p> <p>Before moving to the public sector, David was Senior Vice-President of Global Consulting and Delivery at Oasis Technology. In this role, David was responsible for the delivery of the company's products to new customers and for the support and training of Oasis' clients. David also spent several years with HSBC (Bank of Bermuda) as Vice-President and Director of Information Technology, and previous to that, was with the Toronto Dominion Bank.</p>

**Dafna Carr**



Title	Bio
Chief Information Officer, Children, Youth and Social Services Cluster	<p>Dafna joined the Government of Ontario in 2016 as Chief Information Officer (CIO) for the Children, Youth and Social Services I&amp;IT Cluster (CYSSC). With its business partners, the Ministry of Children and Youth Services (MCYS) and the Ministry of Community and Social Services (MCSS), the Cluster delivers information management and technology solutions to support service delivery for provincial programs such as social assistance and welfare programs, developmental services, and family and child protection services.</p> <p>Throughout her more than 20-year public sector career Dafna has held positions at Health Quality Ontario, Cancer Care Ontario, University Health Network and Gamma-Dynacare Laboratories. In these organizations she led a series of large-scale transformation projects in the areas of cancer screening and cancer care, access to care, wait times, patient safety, and laboratory operations.</p> <p>Dafna holds a Master's in Business Administration from York University and has completed the Advanced Health Leadership Program at University of Toronto. When not working, Dafna coaches and cheers for her daughter's basketball team (and the Raptors), and is also learning about hockey through her son.</p>

**Soussan  
Tabari**



Title	Bio
Chief Information Officer, Community Services Cluster	<p>Soussan is the CIO for 6 Ontario government ministries covering the spectrum of lifelong learning from Child Care to K-12, to Post-Secondary Education, Employment and Training, as well as Immigration, Tourism, Culture, Municipal Affairs and Ministry of Housing.</p> <p>The focus of the department that Soussan leads is to transform and modernize public policy, programs and services through IT enablement opportunities, and to enhance evidence based decision making through the use of big data and analytics.</p> <p>Soussan holds an honours Bachelor of Science from the University of Tehran, Iran, a Masters of Science from the University of Leicester, United Kingdom, and has completed the Executive MBA Program at Richard Ivey School of Business at the University of Western, London, Ontario.</p>

**Robin  
Thompson**



Title	Bio
Chief Information Officer, Justice Technology Cluster	<p>Robin joined the public service and assumed the role of Chief Information Officer for the Ministry of Government Services, the Economic ministries and ServiceOntario in September 2009.</p> <p>Known for her demonstrated success in leading customer-centric, transformative change, Robin's foundational preparation for the transition to government is her extensive experience in leading integrated, multi-disciplinary business and IT teams that are focused on delivering enterprise project implementation and the sustainable cultures necessary to embrace continuous improvement and responsiveness.</p> <p>Evolving her career primarily within the telecommunications industry, Robin brings over 20 years of progressive executive leadership. Teams supporting large scale front-line operations across multiple disciplines are her forte. In addition to her professional experience in Information Technology solution management, Robin has held various business-focused positions in the area of contact centre management, as well as adult training and enterprise change management. Most recently, before joining the OPS, Robin led the Integrated Customer Management CRM solution implementation, which focused on the customer account integration and relationship management for the Rogers group of companies. Those solutions remain in practice today and formed the foundation for significant product growth and modernization.</p> <p>Robin joined the justice ministries as Chief Information Officer to support her Ministry of Community Safety, Corrections and the Ministry of the Attorney General partners in the evolution of their modernization agendas and to assist in the tangible delivery of innovative and responsive technology solutions.</p>

## Liz MacKenzie



Title	Bio
Head, IT Source Central Agencies Cluster	<p>Liz MacKenzie is the Head of IT Source, one of 6 branches within the Central Agencies I&amp;IT Cluster in Treasury Board Secretariat.</p> <p>IT Source is a centralized service providing project support across the Government of Ontario. The services include providing I &amp; IT staff - of both internal resources- and external Fee for Service vendor consultants-- to meet client project needs- with consistency and accountability. IT Source also delivers, products, solutions and services to increase Project, Program and Portfolio Management capability and maturity through Project Source. IT Source has delivers a Cloud Source line of business, which procures and manages Cloud-based solutions such as a Learning Management System, for OPS and Broader Public Sector clients.</p> <p>Prior to her role of Head, which she has held for almost two years, Liz was Senior Resource Manager at IT Source, responsible for a team of over 220 professional IT resources assigned to client projects.</p> <p>Liz joined the Ontario Government from the private sector. She was with the Bank of Montreal as a Senior Resource Manager- and her career also spans positions as Director Customer Care for Global Crossing, and as Project Manager at Manulife Financial.</p>

**Eric Smith**

Title	Bio
Manager, Services Procurement, Supply Chain Ontario	Eric Smith is a Manager in the Enterprise Procurement Branch of the Ministry of Government and Consumer Services (MGCS), Supply Chain Ontario. His unit is responsible for the enterprise-wide Consulting Services Vendor of Record (VOR) arrangements including the VOR for Task-based I&IT Services. Eric has worked in the OPS for over 30 years in the procurement field with 5 different ministries and has been with MGCS since 1999.