



INFORMATION TECHNOLOGY
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Shared Services Canada's phase 3 Digital Operations Strategic Plan now available

The Government of Canada recently released its third iteration of its [Digital Operations Strategic Plan](#) which outlines how they government is managing technology and technological change. This updated version builds on and expands on the Government of Canada's original plan, the [Government of Canada Information Technology Strategic Plan 2016-2020](#).

According to the [Government of Canada website](#), this current version:

"... establishes the integrated direction for the government on digital transformation, service delivery, security, IM and IT. It identifies cross-government priorities and key activities for departments and agencies, including those that provide services to other government organizations. It is intended to be a key input into departmental IT planning, IM-IT investments, service improvement and digital transformation initiatives. As part of this process, departments and agencies will use this plan to internally prioritize digital investments and initiatives and demonstrate alignment with the government's overall direction.

As in previous years, this Strategic Plan identifies priorities and activities that are required of internal enterprise service organizations such as Shared Services Canada, Public Services and Procurement Canada, and the Canada School of Public Service in order to modernize service delivery, improve sustainability and promote digital government. These initiatives will enable departments to move toward digital program and service delivery for Canadians, while also supporting individual departmental mandates and requirements.

The updates in this Strategic Plan address feedback received on previous strategic plans, and reflects consultations with senior government leaders, partners outside of government, and other levels of government from summer and fall 2018. In addition, workshops and focus groups of public servants from various departments, professional categories and levels contributed to the development of this Strategic Plan."

To read the current version, [click here](#).

ITAC is in the process of securing a meeting with Paul Glover, President, SCC post-election. Details to follow shortly.